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StokFella Voucher Terms & Conditions

Voucher Validity & Restriction

StokFella digital Vouchers are none exchangeable cash or credit. They are only exchangeable for goods/services the vendor provides. StokFella digital Vouchers are valid for 36 months from date of last purchase unless it is a limited voucher discount/special offer then clear time frames will be communicated by the vendor. All StokFella digital Vouchers are non-refundable. Any misuse of the voucher other than what it is intended for, it shall be deemed as constituting fraud at the sole discretion of StokFella and/or the vendor.

Usage of Voucher

StokFella digital Vouchers are unique per vendor and can only be used for that vendor's goods/services they offer. It can be used multiple times under the same vendor provided there are still funds in it. Redeeming of vouchers cannot be swapped between vendors.

Stolen/Lost Voucher

StokFella digital Vouchers are seen as cash in your hands. If it is lost, stolen, or sent to the incorrect person/mobile number, unfortunately it cannot be replaced or blocked. It is your responsibility of the customer to always keep it safe and make certain all details on their StokFella profile are accurate and up to date prior concluding purchasing the voucher. StokFella and any of its vendors will not be liable should the voucher be lost, stolen or sent to the incorrect person/mobile number.

